

# International Journal of Business and Management Invention

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# **CERTIFICATE**

It is certify that the paper entitled by "Client Satisfaction And Loyalty Toshipping Agency Service Companypt Pelayaran Gema Bahari Samarinda" has been published in International Journal of Business and Management Invention (IJBMI).

### Your article has been published with following details:

Author's Name: Yosua Pandapotan Siringoringo

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